

Area within Plan	Update on progress	Relevant KPIS
<p>Financial recovery- Social/other investment</p> <ul style="list-style-type: none"> - Caroline Taylor 	<p>Two commissioners have a risk share in place for the main provider – the ICO – from 1 October 2015.</p> <p>The health and care system remains under financial pressure but shared schemes to reduce cost and deal with demand are progressing.</p> <p>Social investment is still being pursued and opportunities for external grant aid encouraged for the benefit of our communities.</p> <p>Vanguard status has given some additional investment.</p>	<p>Council element of the risk share – 9% of any overspend over agreed deficit – Currently breakeven</p>
<p>Local Integrated Multi-Agency Teams (LMAT) with mental health</p> <ul style="list-style-type: none"> - Helen Wilding 	<p>Work commenced with Plymouth & Exeter Universities to validate baseline modelling already undertaken, and develop success measures.</p> <p>Engagement events with staff in Coastal/ Paignton/Brixham localities have taken place to clarify vision and inform operational delivery plans.</p> <p>Implementation of locality plan for Coastal has commenced.</p> <p>Discussions commenced and steering group set up with GP colleagues to define the medical input to LMATs and clinical governance/accountability.</p> <p>Plan developed for integrated medicines management in LMATs</p> <p>Early conversations with South West Ambulance Service Trust and Devon Partnership Trust to clarify LMAT vision and scope integrated working opportunities.</p>	
<p>Social Work Innovation Fund Torbay (SWIFT)</p> <ul style="list-style-type: none"> - Richard Williams 	<p>The Torbay Public Service Trust (TPST) is established with sign up from all key Partners in the Bay. Their first co-commissioning project is around Domestic Violence and Abuse (DVA). £50,000 was awarded by the Big Lottery to undertake development work, and a company i-Three has been appointed to complete work by the end of May. A full proposal for a new model of DVA intervention based on social investment financing will go the TPST and to the Lottery for further funding.</p> <p>An Integration Board has been set up to prepare for the integration of the children's services workforce into the new ICO. A timeline for this has been prepared, and a new six-month post of Director of Children's Safeguarding will be recruited to sit within the ICO and support the incoming service within its new organisation. Work is ongoing with the Department for Education who are supportive of the move, and need to give a</p>	<p>Reduction in Child Protection and Children Looked After and a reduction in referrals into the Multi-Agency Safeguarding Hub</p>

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	<p>formal approval within the next two months.</p> <p>The first Early Help Practice/Hub has been launched in Brixham with over fifty professionals and members of the Community and Voluntary Sector in attendance to hear about team around the family working, and a concerted approach to working with the whole family. Training will be rolled out beginning in April, and a new Team around the Family co-ordinator is being recruited to support the process. It is intended that the model is rolled out in Paignton and then Torquay in the next six months. The model is being evaluated by the Peninsular Medical School.</p>	
<p>Child & Adolescent Mental Health Services (CAMHS)</p> <ul style="list-style-type: none"> - Derek O’Toole/Louise Arrow 	<p>Commissioning Manager Louise Arrow has been appointed to lead on this work. Started 22/2/16</p> <p>An all age out of hours psychiatry service was operational from 1/12/15.</p> <p>Children place of safety has now been established and is operating. No children from Torbay have been admitted to police custody for mental health issues since it has been in operation.</p> <p>NHS England have formally assured the Transformation Plan.</p> <p>Additional funding was received for extending Psychiatric Liaison. 9-10pm Mon-Fri 9-5 on Saturday/Sunday and Bank holidays.</p> <p>A multi agency self harm pathway group has been formed which is looking at how we can develop services at specialist, targeted and preventative levels.</p>	<p>Maximum length of wait/referring agent/numbers seen</p> <p>Reduce self-harm attendances by 10%. This has been taken from the Integrated Care and Support Bid. As the group develops its work and a more detailed pathway is developed KPIS will be identified.</p>
<p>Integrated prevention model</p> <ul style="list-style-type: none"> - Caroline Dimond 	<p>A Prevention Board has been set up for South Devon and Torbay with membership across NHS, Councils and Community and voluntary sectors</p> <p>An Integrated Prevention Strategy has been agreed covering;</p> <ul style="list-style-type: none"> - Promotion of well-being - Prevention - Self-care <p>An action plan has been developed and is actively monitored. This includes a mapping exercise to enable community and voluntary sector involvement.</p> <p>A prevention strand will be embedded within the transformation team of the Foundation Trust.</p> <p>Priorities for early work have been identified together with a model of ways of working and approach which will include a change in the way we interact and behave with clients or patients.</p>	<p>A set of metrics is being worked up with partners and will be presented at a future HWBB seminar.</p>

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Care Act implementation - Fran Mason / Caroline Taylor	The first part of the Care Act has been implemented. However, implementation of the second part has been postponed and we are awaiting a future Government announcement.	
Integrated Personal Care planning & commissioning - Helen Davies-Cox		
Multi-Long Term conditions - Helen Wilding	Recruitment moving forward, three medics and nurse posts being recruited currently with the intention of commencing specialist training in Spring 2016. Work ongoing to ensure this service is embedded within the LMATs and not seen as a 'separate' service.	
Single Point of Contact (SPOC) - Helen Wilding	Engagement with zone teams, service leads and Transformational Assistant Directors to inform development of the business case for SPOC. Fully costed options appraisal developed with recommendations for operational model. Recommendations for SPOC endorsed at Care Model Operational Group. Model for SPOC endorsed at Executive level by Strategic Planning Group	
Outpatient & inpatient innovation - Helen Wilding	<u>Musculoskeletal (MSK)</u> Funding has been approved by the ICO Executive team for the expansion of the MSK Access Pathway to Spinal and Foot and Ankle conditions. Care models have been defined for both areas with an expected service start date of 01/05/16 <u>Seeking Advice in the ICO (SAICO) (Referral Management)</u> Implementation took place as planned – minor issues have arisen and are being dealt with as they happen. Process for unprotecting incoming forms circulated. Trauma and orthopaedics are happy to implement SAICO for shoulders and hands on 4 April 2016. On-going Web-ex training dates have been planned and uploaded onto intranet.	
Frailty services - acute & community - Helen Wilding	Successfully recruited therapist and co-ordinator to join frailty nurse in next phase of project. Team have developed clear objectives for next 3 and 6 months. Acute pathway co-designed and defined with stakeholders and pathway simulation complete. Audit work undertaken to identify potential cohort, service criteria agreed.	

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	<p>Comprehensive Geriatric Assessment and brief screening tools developed and trialled. Early conversations with Organisational Development team regarding embedding strengths-based approach to practice.</p> <p>Questionnaire developed to obtain qualitative patient experience feedback.</p> <p><u>Discharge-to-assess</u></p> <p>Focus groups have been held and process mapping is underway.</p> <p>There has been liaison with the Frailty Unit and Acute Therapists and co-ordination with In Reach.</p>	
<p>Ageing Well Torbay - Simon Sherbersky</p>	<p>AWT is a six year national lottery programme funded by BIG Lottery Ageing Better: Fulfilling Lives. The programme dates are 1 April 2015 – 31 March 2021. The programme is nine months in to the first year of delivery.</p> <p>There are four main areas of delivery covering:</p> <ol style="list-style-type: none"> 1. Neighbourhoods Model (Community Builders and Timebank initiatives). 2. Raising Aspiration & Service Redesign (Guided Conversations). 3. Evaluation. 4. Positive Ageing. <p>Summary of progress:</p> <ol style="list-style-type: none"> 1. Community Builders team is now operational, 13 CB's in post covering all neighbourhoods across Torbay. 12 Timebanks have been set up. 2. A number of organisations have been commissioned to undertake guided conversations these are: <ol style="list-style-type: none"> a. Wellbeing Coordination - Age UK Torbay & Brixham Does Care b. Mutual Caring - Mencap c. Circles of Support - Carers Trust Phoenix (formerly Cross Roads Care) d. Mysupportbroker e. Torbay Navigators (British Redcross) – funded by BIG Lottery - Reaching Communities not Ageing Well. 3. An open tender process has been undertaken to appoint an evaluation partner for 	<p>Ageing Well Programme Outcomes</p> <p>By 2021, 6000 isolated older people feel re-connected with friends, their communities and where they live through an increased sense of 'neighbourliness' and engagement in a broader range of accessible/affordable activities.</p> <p>By 2021, 1250 older people feel their lives have value and purpose as life changes, contributing their time, skills and knowledge to their community, viewing older age as an opportunity.</p> <p>By 2021, 4650 older people have high personal, learning</p>

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	<p>the full term of the programme. SERIO, a research department within Plymouth University has been contracted to undertake:</p> <ol style="list-style-type: none"> a. Process evaluation b. Impact evaluation c. Cost Benefit Analysis d. Citizen evaluators <p>It is the aim for SERIO to work with Torbay Metrics and Evaluation Group to ensure a joined up approach to evaluation and learning is shared across partners.</p> <p>SERIO are currently implementing BIG Lottery's National Evaluation, called the Common measurements Framework and working with currently delivery partners and Programme partners to finalise a local evaluation framework.</p> <p>A key milestone is to produce by March 2017 a full evaluation report. This report will establish what has worked, what hasn't, why and provide recommendations for the second round of delivery covering April 2017 – March 2019.</p> <p>4. Positive Ageing, Ageing Well formally launched 1st October 2015 (International Older People's Day). A four day festival to celebrate ageing ran between 1st – 4th October with over 80 events held by local community groups along with voluntary and public sector partners across the bay. A Comms Plan has been produced and now being implemented, a new website has been launched www.torbaycdt.org.uk.</p> <p>A key task to be completed is to recruit a Participation Development Officer. This post will work with and support Torbay Older Citizens Forum to become a strong voice for older people resident in Torbay. One round of recruitment has taken place but Ageing Well did not appoint.</p> <p>Key partnership activities:</p> <ol style="list-style-type: none"> 1. Evaluation of Ageing Well Torbay. Ageing Well to be linked to Torbay Metrics and Evaluation Group and the wider evaluation work which is taking place across Torbay with public sector partners. 	<p>and service aspirations for later life facilitated by better information, advice and more integrated services, that older people design and produce with organisations.</p> <p>By 2021, 20% more local residents value older people. Ageing is celebrated and viewed more positively by all.</p>

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	2. Guided conversations models linking with the development of Local Multi Agency teams. Ageing Well commissioned services will provide the guided conversation element for LMAT's and the Multi-Longterm conditions clinic.	
Older people's mental health and dementia - Derek O'Toole		
Accommodation-based care and support - Fran Mason	Housing strategy agreed by Council. Tender for extra care housing in progress and design of new extra care scheme to deliver additional units planned Peninsular framework in development for commissioning of residential and specialist children's services Development of outcomes based framework for care homes	Additional 60 units of extra care housing by 2018/19 Develop accommodation, care and support strategy by April 2017 Peninsular Framework in place by September 2017 Outcomes based framework in place by Summer 2017